



POLICING
ALTERNATIVES
& DIVERSION
INITIATIVE

MONTHLY REPORT

April

2024

*A NEW APPROACH
TO COMMUNITY SAFETY
& WELLNESS*





PAD promotes a new approach to community safety and wellness by reducing police involvement in issues related to quality-of-life concerns and by increasing the accessibility of supportive services. We engage in creative problem-solving to respond to community concerns, and addressing people’s human needs with dignity, patience and care. PAD provides an alternative to criminal justice involvement through two core strategies:

1. Community Response Services: We partner with the City of Atlanta's 311 non-emergency services line to accept community referrals for issues of concern related to mental health, substance use or extreme poverty.

2. Diversion Services: We accept pre-arrest diversion referrals from law enforcement to provide an immediate alternative to arrest for individuals experiencing substance addiction, mental health concerns, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

Our Care Navigation Team provides housing support, case management, and legal navigation for individuals who have been diverted by law enforcement or have an open and eligible criminal case in the City of Atlanta or Fulton County. We provide case management assistance to our participants for as long as they need assistance. We aim to build relationships to support our participants in achieving their goals for more stable and healthy lives.

THE TOP LINE

April 2024

35

Diversions

138

**Community
Response
Requests
Through ATL311**

27

**New
Participants
Enrolled**

200

**Businesses
Engaged Through
Outreach**



In 2021, Renfro Tyson became homeless after facing challenges with his health, family, and career. After being diverted to PAD in March 2022, he demonstrated a strong desire to regain stability in his life and began working towards his goals alongside his Care Navigator, Eugene.

In April 2024, Mr. Tyson achieved a significant milestone – securing his own home. This accomplishment provides him with a stable living environment and serves as a testament to his resilience, hard work, and dedication to rebuilding his life on his own terms.

Diversions

35 COMPLETED DIVERSIONS

PAD accepts pre-arrest diversions from Atlanta Police Department, MARTA, Georgia State, and Georgia Tech police officers who have probable cause to arrest an individual and identify that there is a need related to substance use, mental health, or extreme poverty. We also accept post-booking diversions from the Fulton County Jail and Atlanta City Detention Center.

21 Successful pre-arrest diversions

14 Post-booking diversions

-2 CHANGE IN COMPLETED DIVERSIONS FROM PRIOR MONTH, ALL SOURCES

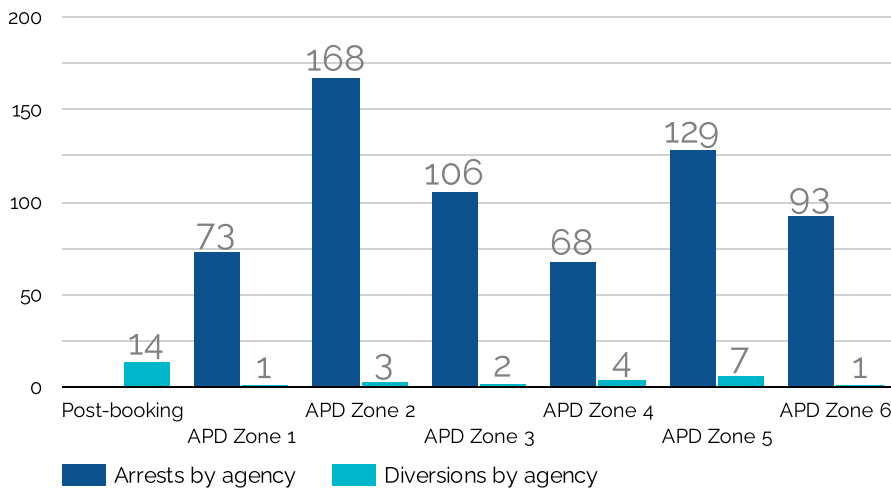
17 CHANGE IN COMPLETED DIVERSIONS FROM PRIOR YEAR, ALL SOURCES

14 COMPLETED DIVERSIONS, POST-BOOKING

11 Successful pre-accusation diversions

3 Successful post-accusation diversions

Diversions and diversion-eligible arrests by police zone/agency



RESPONSE STATISTICS

Average response time to diversions was

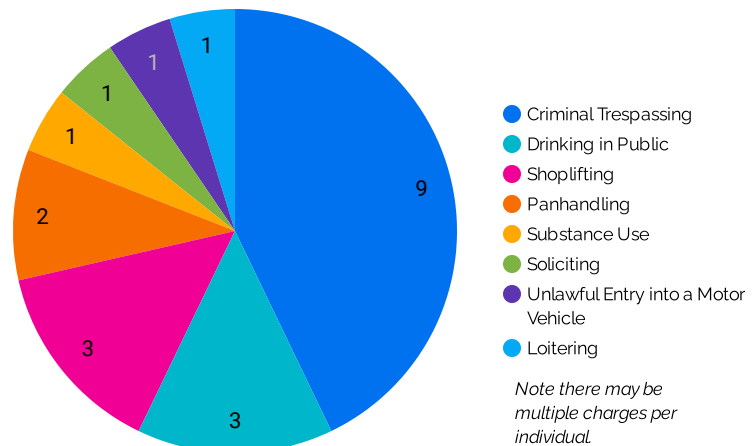
22 minutes

TYPICAL TIME OF DIVERSION*

| | |
|------------|-------------|
| APD Zone 1 | 06PM - 08PM |
| APD Zone 2 | 03PM - 05PM |
| APD Zone 3 | 09AM - 11AM |
| APD Zone 4 | 12PM - 02PM |
| APD Zone 5 | 11AM - 01PM |
| APD Zone 6 | 09AM - 11AM |

*50% or more of diversions happened during this time. If no diversions occurred, the zone will not be listed.

CHARGES AT THE TIME OF DIVERSION



Note there may be multiple charges per individual.



Community Response Services

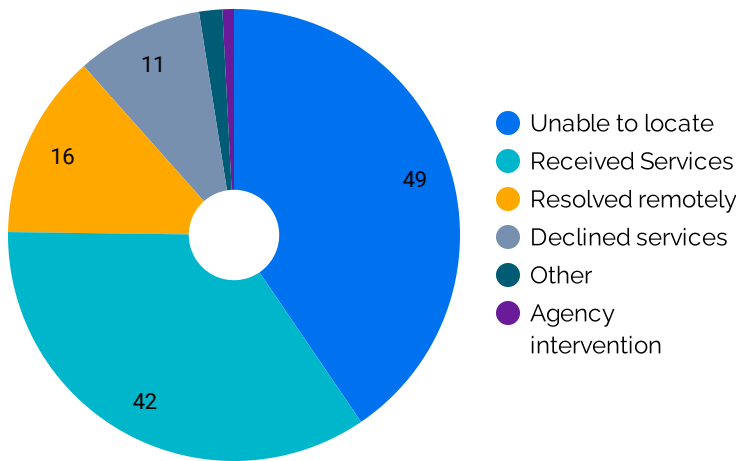
138 RESPONSE REQUESTS

| | |
|-----|--|
| 17 | # of 911 call transfers to 311 |
| -46 | Change in total 311 requests from prior month |
| 37 | Change in total 311 requests from same month, prior year |

Excludes ineligible and duplicate calls.

Community members in Atlanta can call 311 regarding issues of community concern related to behavioral health or poverty. PAD also receives calls for public indecency and panhandling that have been deflected out of 911 and transferred to 311. Our team responds to these concerns and offers individuals immediate resources and warm referrals to other service providers.

Response Outcomes - 311



Note: "Declined Services" may include individuals who are already working with other service providers or would prefer to be re-engaged at another time. Totals include E911 calls transferred to PAD.

311 RESPONSE STATISTICS

103 referrals (74.6% of all calls) were designated as requiring an immediate response.

84% of these calls (87) received an in-person response within 30 minutes.

14 minutes was the average response time to calls designated as requiring an immediate response

16 requests were designated as outreach requests. 100% of these calls (16) received a response within 48 hours.

16 requests were provided with resources by PAD staff over the phone.

Demographics of Engaged Individuals

By Race and Ethnicity:

| | |
|----|-------------------|
| 39 | Black, not Latinx |
| 1 | Not specified |
| 1 | Two or more races |
| 8 | White, not Latinx |

By Gender:

| | |
|----|---------------|
| 20 | Cis men |
| 8 | Cis women |
| 51 | Not specified |

By age:

| | |
|---------------|----|
| 18 - 24 | 1 |
| 25 - 40 | 15 |
| 41 - 60 | 15 |
| 61+ | 8 |
| Not specified | 40 |



Community Response Services *continued*

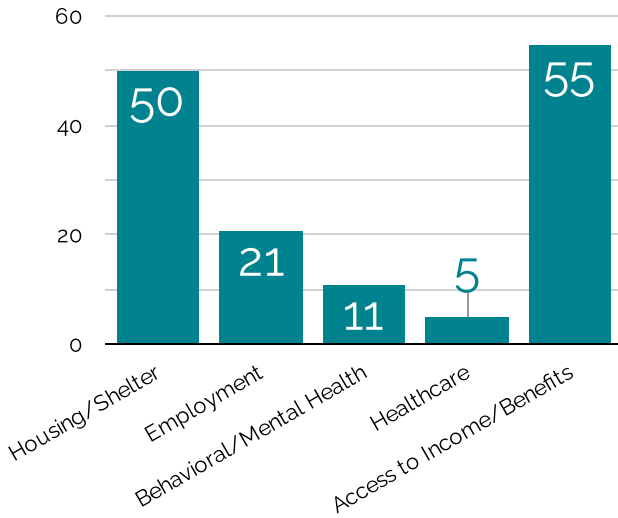
58 SUCCESSFUL ENGAGEMENTS

- 10 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR MONTH
- 5 CHANGE IN SUCCESSFUL ENGAGEMENTS FROM PRIOR YEAR
- 14 ENROLLED 311 LEAD PARTICIPANT(S)

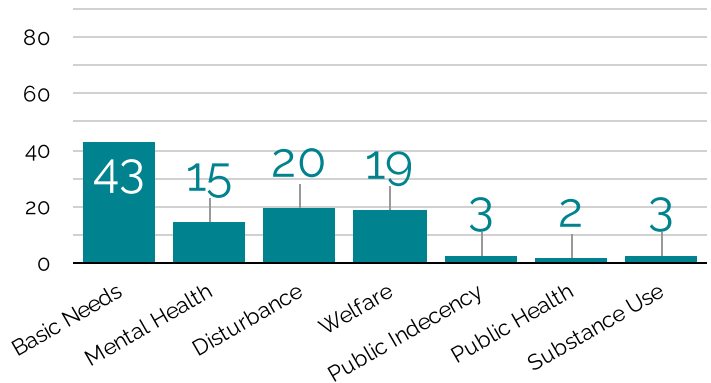
"You guys have been great. Your representatives came in and handed us a brochure, so we started using it. We've called PAD to come out on several occasions, and it's worked."

Courtney - 311 caller, Zone 3

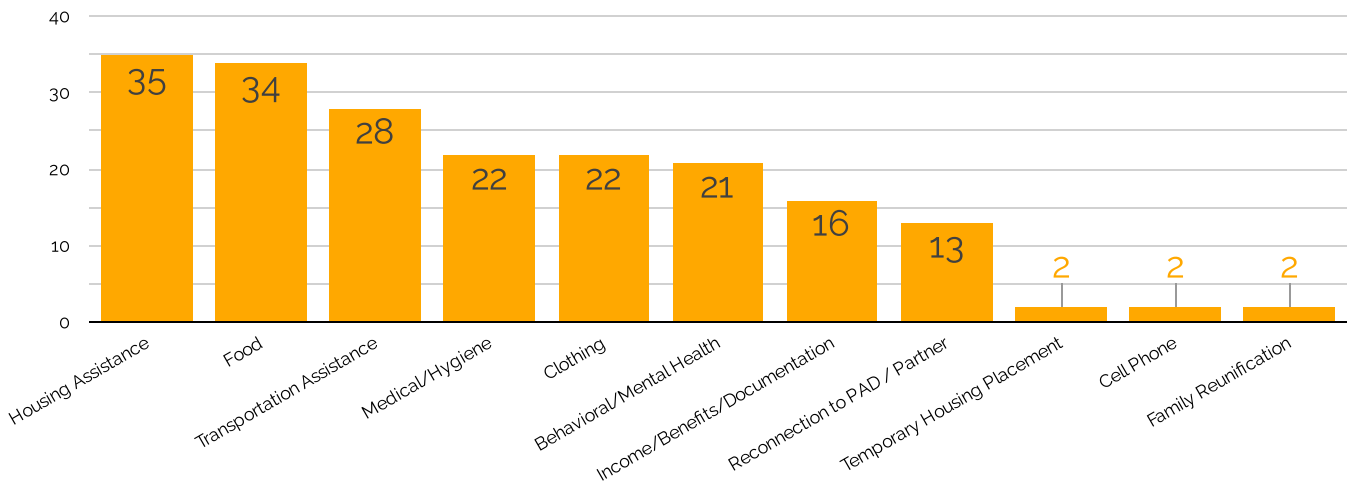
Identified Needs Among Successful Engagements



Top 311 Caller Concerns Among Successful Engagements



SERVICES PROVIDED DURING COMMUNITY RESPONSE ENGAGEMENT





Care Navigation

27 NEW PARTICIPANTS

-12 CHANGE IN PARTICIPANT ENROLLMENTS FROM LAST MONTH

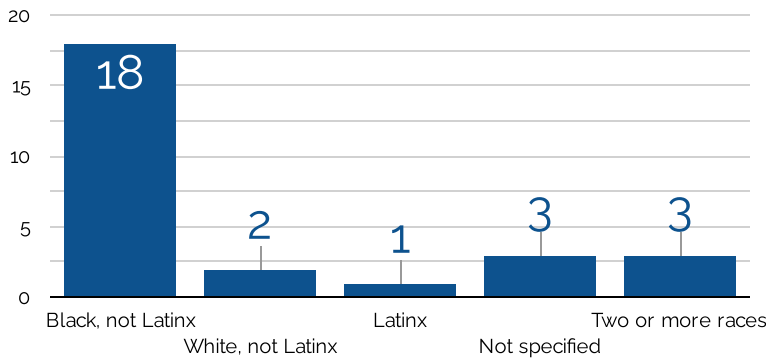
PAD provides direct services to individuals that are focused on reducing the activities that lead to police contact and address quality of life concerns in a way that honors the dignity and self-determination of the referred individual. Our direct services include:

- **Immediate Shelter & Basic Needs:** People are offered emergency shelter, transportation and food assistance.
- **Linkage to Care:** People are supported with care navigation, and connected to service providers for identification documents, recovery support, employment, and other services.

Newly Enrolled Participants by Referral Source

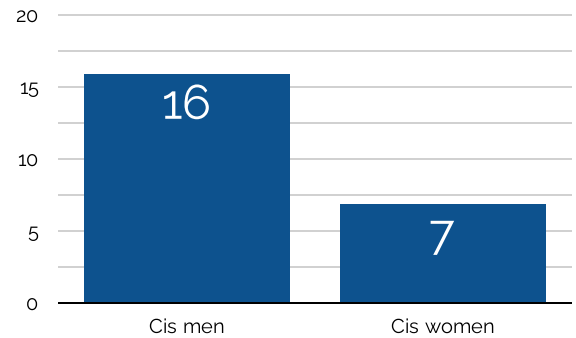
| | |
|-------------------------|----|
| LEAD Diversion | 16 |
| Partner Agency Referral | 10 |
| 311 Referral | 1 |

Participant enrollment by age, race/ethnicity

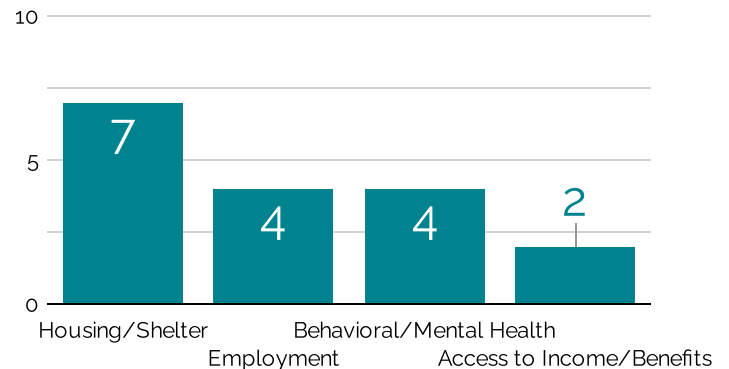


*People who are Latinx may be of any race. API = American Pacific Islander

Participant enrollment by gender



Identified needs among newly-enrolled participants



Participant enrollment by age



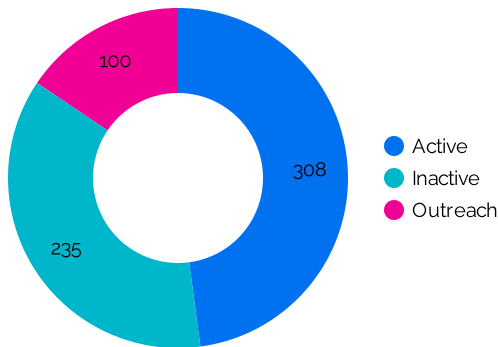


Care Navigation *continued*

128 PARTICIPANTS ENROLLED YEAR TO DATE

Our participants have reconnected with family members, started working, secured name changes and disability benefits, and resolved longstanding legal issues that had prevented them from moving forward.

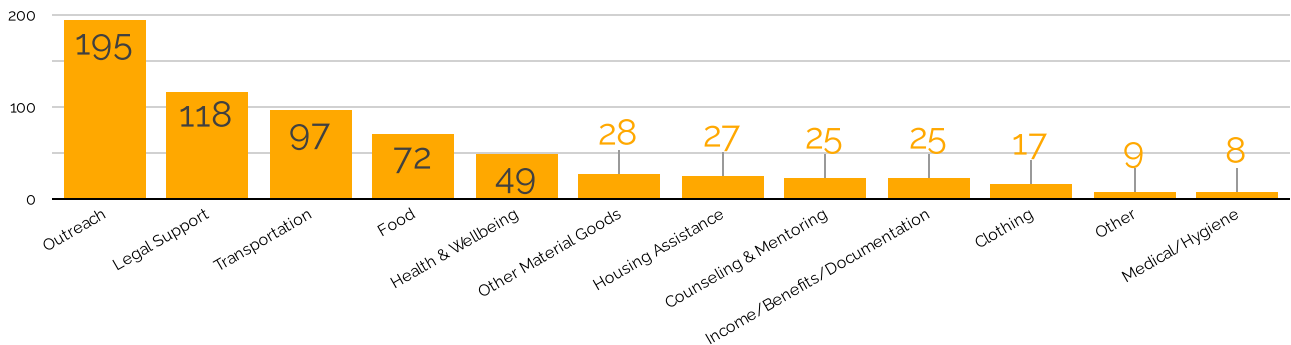
PARTICIPANT STATUS



HOUSING SUPPORT

| | |
|--|----|
| Provided Emergency Housing | 15 |
| Placed in Shelter | 2 |
| Placed in Recovery Housing | 2 |
| Placed in Bridge Housing | 1 |
| Placed in Permanent Supportive Housing | 1 |
| Placed in Transitional Housing | 0 |

SERVICES PROVIDED - ALL PARTICIPANTS



PARTICIPANT ARRESTS IN THE 6 MONTHS BEFORE AND AFTER DIVERSION

PAD provided legal system navigation to 44 participants this month in order to reduce legal barriers, resolve cases, and advocate for reduced jail sentences. PAD is reporting on arrests of participants who are active and have been with PAD between Sep. 2022 and November 2023, those we have data on 6 months before and after their diversion.

Of the 160 active participants, in the 6 months prior to their first diversion:

- 149 were not arrested by APD in the 6 months prior to their first diversion
- 11 were arrested in the 6 months prior to their first diversion. 7 with all charges eligible for diversion

Of these 160 active participants, in the 6 months after their most recent diversion:

- 145 were not arrested by APD in the 6 months following their most recent diversion
- 15 were arrested in the 6 months following diversion. 1 with all charges eligible for diversion



January 2024 - April 2024

Diversions

Includes individuals who are referred more than once to PAD.

147 **DIVERSIONS**

Successful pre-arrest diversions 65

Post-booking diversions 82

RESPONSE STATISTICS

Average year to date response time to diversions was:

23 minutes

Pre-Arrest Diversions by Zone and Agency

| | |
|--------------|----|
| APD Zone 1 | 3 |
| APD Zone 2 | 10 |
| APD Zone 3 | 4 |
| APD Zone 4 | 6 |
| APD Zone 5 | 32 |
| APD Zone 6 | 4 |
| GT PD | 2 |
| MARTA | 0 |
| Post-booking | 82 |

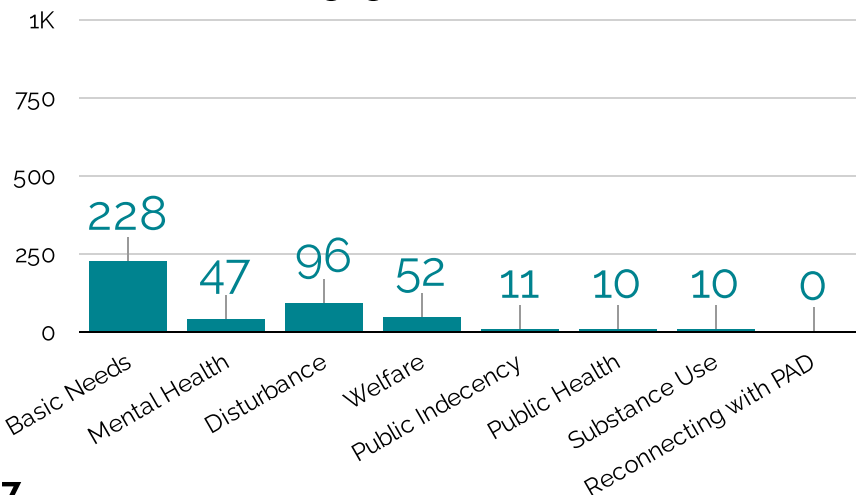
January 2024 - April 2024

Community Response Services

650 **RESPONSE REQUESTS** **263** **SUCCESSFUL ENGAGEMENTS**

Excludes ineligible and duplicate calls.

Top 311 Caller Concerns Among Successful Engagements



311 RESPONSE STATISTICS

503 referrals (77.4% of all calls) were designated as requiring an immediate response.

83% of these calls (418) received an in-person response within 30 minutes.

17 minutes, average response time to calls designated as requiring an immediate response

76 requests were designated as outreach requests. 100.0% of these calls (76) received a response within 48 hours.

58 requests were provided with resources by PAD staff over the phone.



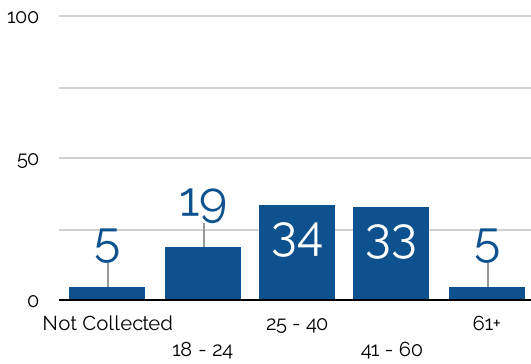
January 2024 - April 2024

Care Navigation

128 PARTICIPANTS ENROLLED
YEAR TO DATE

643 TOTAL PARTICIPANTS
CURRENTLY ENROLLED

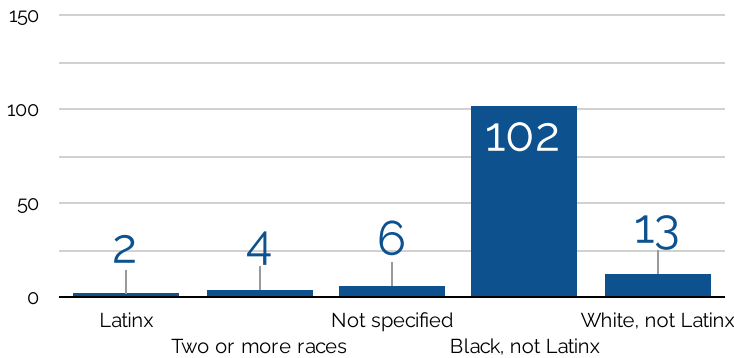
Participant enrollment by age



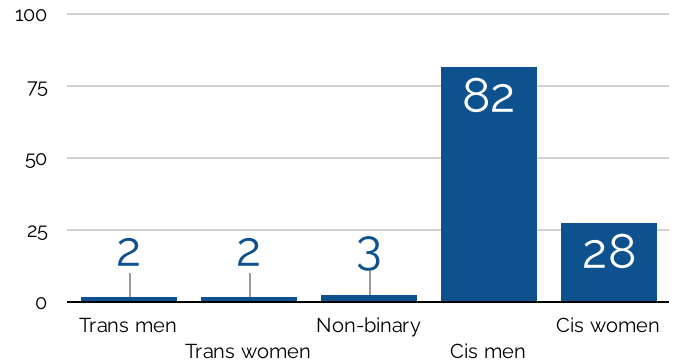
HOUSING SUPPORT

| | |
|--|----|
| Provided Emergency Housing | 43 |
| Placed in Shelter | 34 |
| Placed in Recovery Housing | 11 |
| Placed in Permanent Supportive Housing | 8 |
| Placed in Bridge Housing | 2 |

Participant enrollment by race/ethnicity

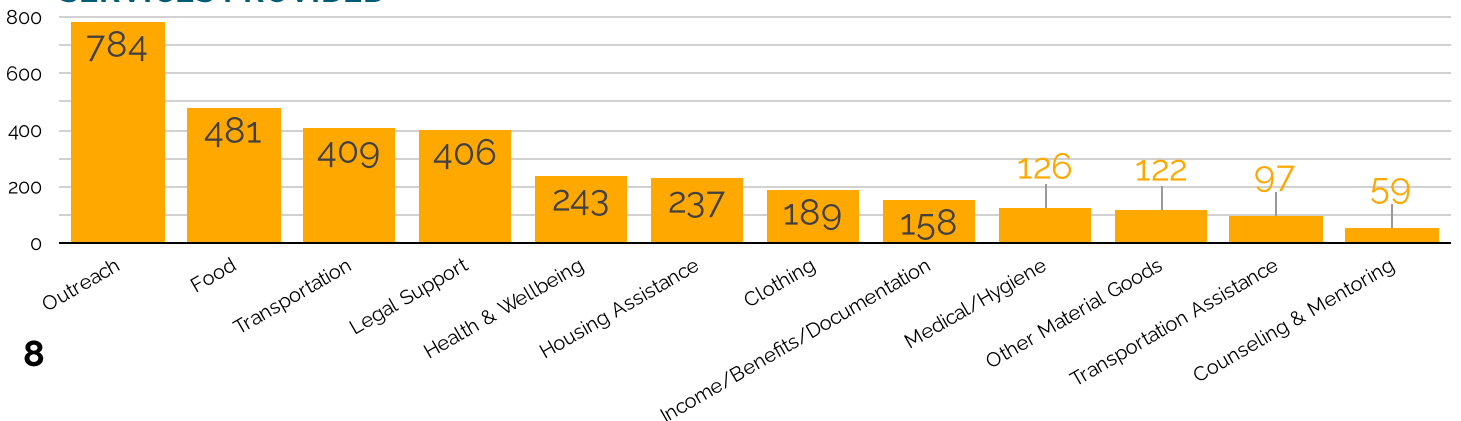


Participant enrollment by gender



*People who are Latinx may be of any race. API = American Pacific Islander

SERVICES PROVIDED



Community Engagement

| | |
|-----|--------------------------------|
| 200 | businesses engaged |
| 18 | community events attended |
| 2 | stakeholder trainings provided |



This month, the Community Engagement team tabled at The Balzer Theatre at Herren's for the play "Clyde's." The production's storyline, which follows formerly incarcerated individuals working to build new lives at a sandwich shop, aligns with PAD's values of restorative justice. Our team was invited to attend and engage with theatergoers before the show and during intermission. Throughout the evening, we informed an audience of more than 65 community members about PAD's 311 community referral process and provided information on additional resources available in the greater Atlanta area.